

# City of CASTROVILLE Monthly Newsletter



July 2018


## HOW TO READ YOUR UTILITY BILL

- 1. Customer Mailing Address** - May be different from your service address.
- 2. Customer Account Number**
- 3. Bill Due Date** - Pay bill on or before this date to avoid late fees.
- 4. Total Amount Due for Services** - Amount due on the current bill.
- 5. Total Amount Due plus Late Fee Charge** - Payment due plus 10% of the balance on the account.
- 6. Name of Account Holder**-Person(s) responsible for the account.
- 7. Service Address** - Location where services are received.
- 8. Service Dates** - Timeframe when services were used and are being billed.
- 9. Number of Days** - # of days in billing cycle, not days between readings.
- 10. Bill Date** - The date when bills are created and mailed out.
- 11. All rates for services are approved by City Council and may include:**

- **Electric, Water and or Gas**
- **Fuel Adj.** - Fluctuating cost of fuel above base rate charged to the City.
- **Sewer** - Average winter usage from November through February, plus base rate.
- **Garbage** - Monthly fee for trash, recycle and brush pickup.
- **WSC** - Water Service Charge based on water consumption.
- **EAA** - Edward Aquifer Authority management fee.
- **Drainage Fee** - Monthly fee for drainage services.
- **Tax** - tax on electrical consumption set by the State Comptroller.

- 12. Meter Readings** - The previous and current meter readings for electric, water and or gas.
- 13. Usage** - The current reading minus the previous reading equals the usage amount.
- 14. Amount** - Detailed amount billed for the period.
- 15. City Website** - You can pay your bill at [www.castrovilletx.gov](http://www.castrovilletx.gov), click "Online Bill Pay" link.

Please return this portion with your payment. When paying in person please bring both portions of this bill.



Castroville Utility System  
1209 Fiorella St.  
Castroville, Texas 78009

**1** JOHN & JANE DOE  
PO BOX 1234  
YOUR TOWN TEXAS 00000

ACCOUNT NUMBER	<b>2</b> 10-0001-01
DUE DATE	<b>3</b> 4/25/2018
AMOUNT DUE	<b>4</b> \$ 271.62
AFTER DUE DATE PAY	<b>5</b> \$ 297.92

Check here for mail address change.  
Make changes on the reverse side.

**CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS**


Name	Service Address	Account Number		
<b>6</b> JOHN & JANE DOE	<b>7</b> 1151 HWY 90	10-0001-01		
Service Dates	Number of Days	Number of Units	Bill Date	Due Date
<b>8</b> From 2/26/2018 To 3/27/2018	<b>9</b> 30	1	<b>10</b> 4/10/2018	4/25/2018

**SUMMARY AREA - BILL TOTALS**

SERVICE	PREVIOUS READING	CURRENT READING	USAGE	AMOUNT
<b>11</b> ELECTRIC	44357	<b>12</b> 45293	936	<b>13</b> 131.45
WATER	365	372	7	51.95
GAS	2174	2185	1100	21.25
FUEL ADJ				3.69
SEWER				25.55
GARBAGE				20.95
WSC				1.75
EAA				5.17
DRAINAGE FEE				5.00
TAX				4.86
AMOUNT DUE:				\$271.62
AMOUNT DUE AFTER 4/26/2018				\$297.92

**15** PAY YOUR BILL ONLINE AT [www.castrovilletx.gov](http://www.castrovilletx.gov)

10% PENALTY IF NOT PAID BY THE 25TH. UNPAID UTILITIES WILL RESULT IN DISCONNECTION AND A \$50.00 SERVICE FEE WILL BE APPLIED. 5% ELECTRIC ONLY SENIOR DISCOUNT AVAILABLE 65 & OLDER.



Castroville Utility System  
1209 Fiorella St.  
Castroville, Texas 78009

For Inquiries, Please call:  
(830) 931-4070

Office Hours: 8:00 am - 5:00 pm  
Monday - Friday

For further questions please contact The City of Castroville at 830-931-4070

## Stage 2 Mandatory Water Restrictions

1. Residents can water their landscapes once per week on their designated day, as determined by the last number of the street address, see the diagram. Those without a street address water on Wednesday.
2. Sprinklers and irrigations systems are only allowed between 3 and 10 am and from 8 to 10 pm on the designated day. Drip irrigation and watering from a 5-gallon bucket is allowed any day, but only during the specified hours.
3. Hand watering is allowed at any time.
4. Remember to adjust your automatic timers on your sprinkler systems accordingly.

Watering day determined by last digit of address



No watering on weekends with a sprinkler or irrigation system.

For more information: visit [www.castrovilletx.gov](http://www.castrovilletx.gov) or contact Public Works at 830-931-4090

**City Hall**  
1209 Fiorella Street  
Castroville, TX 78009  
830.931.4070  
[Castrovilletx.gov](http://Castrovilletx.gov)

**Police Department**  
411 London Street  
Castroville, TX 78009  
830.931.2222

**Public Works**  
703 Paris Street  
Castroville, TX 78009  
830.931.4090

**Castroville Municipal Airport**  
10500 Airport Road  
Castroville, TX 78009

## City Council & Board Meetings

**City Council - 6:00 pm**

July 10th Cancelled  
July 24, 2018  
August 14, 2018  
August 28, 2018

**Planning & Zoning - 6:30 pm**

July 11, 2018  
August 8th Cancelled

**Historic Landmark**

**Commission - 6:30 pm**

July 17, 2018  
August 21, 2018

**Library Advisory at 6:30 pm**

July 11, 2018  
August 8, 2018

**Park & Rec Advisory- 6:30 pm**

Jul 17, 2018  
August 21, 2018

**Airport Advisory - 9:00 am**

July 11, 2018  
August 11, 2018

**Check the City's website for up-to-date information.**

[castrovilletx.gov/agendacenter](http://castrovilletx.gov/agendacenter)

## MAYOR AND CITY COUNCIL INFORMATION

Mayor, Tim Kelley	210-844-3311	<a href="mailto:mayor@castrovilletx.gov">mayor@castrovilletx.gov</a>
Councilmember District 1, Phyllis Santleben	830-931-1729	<a href="mailto:district1@castrovilletx.gov">district1@castrovilletx.gov</a>
Councilmember District 2, Paul Carey	210-710-4861	<a href="mailto:district2@castrovilletx.gov">district2@castrovilletx.gov</a>
Councilmember District 3, Jesse Byars	210-260-5564	<a href="mailto:district3@castrovilletx.gov">district3@castrovilletx.gov</a>
Councilmember District 4, Todd Tschirhart	210-413-7008	<a href="mailto:district4@castrovilletx.gov">district4@castrovilletx.gov</a>
Councilmember District 5, Herb Dyer	830-931-6354	<a href="mailto:district5@castrovilletx.gov">district5@castrovilletx.gov</a>

**24 HOUR UTILITY EMERGENCIES (830) 931-4091**